

## PHONE FRAUD SCAM

A telephone fraud scam continues to target consumers across Canada. The scam, which received wide publicity in November and December and was highlighted by the Insurance Bureau of Canada, involves calls from fraudsters claiming to be from an insurance company.

The fraudster requests a consumer immediately disclose financial information over the phone to pay an outstanding premium. The caller then threatens to immediately cancel the policy if the information is not divulged.

It is important that consumers are aware that the insurance industry does not take part in such aggressive tactics. If you should receive such a call, please ensure that you document as much information about the call as possible, call the police and the IBC Tips Line at 1-877-IBC-TIPS